

1. Our Commitment

At **Home & Away Education**, the safety and welfare of our students is our highest priority. We are committed to providing a **secure, inclusive, and nurturing environment** that supports both academic and personal development. This document outlines our approach to safeguarding, supervision, and student wellbeing across all programmes.

2. Safeguarding and Child Protection

We are dedicated to upholding the highest standards of child protection:

- All staff, including senior management, academic tutors, activity leaders, and host families, undergo **Enhanced DBS background checks** before employment.
- Safeguarding training is **mandatory** for all personnel, ensuring awareness of procedures, responsibilities, and protocols.
- Each location has a **Designated Safeguarding Lead (DSL)** and a **Student Welfare Officer (SWO)** to address and manage welfare-related concerns.

3. Supervision and Attendance

To maintain a structured and safe environment:

- **Attendance to all lessons, activities, and excursions is mandatory.**
- Daily attendance is **recorded and monitored**, with immediate follow-up on any absences.
- Students under the age of 16 receive **nightly welfare checks** in their accommodations.
- Age-appropriate supervision is provided during all scheduled and unscheduled periods, including:
 - **Academic sessions**
 - **Mealtimes**
 - **Recreational activities**
 - **Excursions and transport**

4. Accommodation and Host Families

Our accommodation options prioritise comfort, care, and safety:

- All host families are **carefully selected**, vetted, and regularly inspected.
 - Hosts are trained in cultural sensitivity, safeguarding, and student care.
 - Students are informed of **household rules and curfews** upon arrival.
 - Students are matched with hosts based on **age, gender, and preferences**, when possible.
 - **Two formal welfare interviews** are conducted with each student during their stay to assess wellbeing.
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5. Medical and Emergency Support

We ensure access to healthcare and emergency assistance:

- First-aid trained staff are present on all sites and excursions.
- In the event of serious illness or injury, students are accompanied to the nearest **NHS emergency facility**.
- All medical needs, allergies, and prescriptions are recorded upon enrolment and discreetly shared with relevant staff.

6. Code of Conduct and Accountability

All students are expected to uphold respectful, safe, and responsible behaviour:

- A clear **Code of Conduct** is introduced during onboarding.
- Students must:
 - Respect staff and fellow students.
 - Follow safety instructions at all times.
 - Inform staff immediately of any concerns or unsafe situations.
- Breaches of the Code are addressed fairly, with **graduated disciplinary measures** and parental involvement where necessary.

7. Inclusivity and Cultural Awareness

Home & Away Education celebrates diversity and promotes inclusion:

- We foster a **welcoming international community** where all cultures and identities are respected.
- Our staff is trained in **cross-cultural communication** and inclusive practices.
- Students are encouraged to engage in **cultural exchange** and develop social skills in a global setting.

8. Communication and Support Channels

Support is always within reach:

- Students are introduced to **key staff members** (Welfare Officers, Teachers, Activity Leaders) during induction.
- **Emergency contact numbers** are provided for 24/7 access to senior staff.
- Parents/guardians are kept informed of any incidents or concerns involving their child.

9. Policy Review

This policy is reviewed annually by the senior management team to:

- Ensure compliance with **UK safeguarding laws** and **educational standards**
 - Reflect **student feedback**, welfare trends, and new developments
 - Maintain best practices in the field of international education and youth protection
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Contact for Welfare Concerns

Designated Welfare Officer

Email: marlon@homeandaway.education

Phone: +44(0)203 086 7447

Home & Away Education is dedicated to creating a transformative, safe, and supportive environment where every student thrives.
